



 **HEVEA***PRO*





INTRODUCING **HEVEA**PRO

At Halcyon Agri, we believe that not all natural rubber is created equal. We understand that our natural rubber is used to manufacture products where consistent quality, reliability and safety are paramount. We also understand that our products, like yours, must also be produced ethically, sustainably and responsibly. Halcyon Agri's **HEVEA**PRO brand natural rubber represents our commitment to the highest standards. When you buy **HEVEA**PRO, you can be sure that you're getting a premium quality product from a trusted supply chain partner, produced in a socially and environmentally responsible way.

Robert Meyer, Executive Chairman & CEO

HEVEA*PRO* CORE PRINCIPLES

Four core attributes lie at the heart of **HEVEA*PRO***: Quality, Environment, Health & Safety, Social Responsibility and Security. We have developed detailed principles and performance benchmarks to ensure that our natural rubber measures up to our promise.



QUALITY



ENVIRONMENT, HEALTH & SAFETY



SOCIAL RESPONSIBILITY



SECURITY

"HEVEA*PRO* is all about a holistic view of what we produce and how we do it"



QUALITY

At our **HEVEA^{PRO}** factories, you will see the motto “Quality is our Way of Life” wherever you look. It is at the heart of everything that we do.

HEVEA^{PRO} guarantees quality by applying three quality principles: Quality of Product, Quality of Factory, and Quality of Management.

KEY PRINCIPLES	CRITERIA
Quality of Product	<ul style="list-style-type: none">• Statistical Process Control implemented and audited• High performance benchmarks in laboratory tests on key natural rubber properties• High performance in QA product audit programme
Quality of Factory	<ul style="list-style-type: none">• High factory performance in QA audit• Each HEVEA^{PRO} factory must have accredited laboratory testing facilities and qualified laboratory staff
Quality of Management	<ul style="list-style-type: none">• Effective implementation of TQM Masterplan• ISO 9001 certification

QUALITY OF PRODUCT

Each **HEVEA^{PRO}** factory has introduced and implemented Statistical Process Control (SPC). We go beyond the necessary testing parameters and test for properties such as storage hardening, fatty acid content, and acetone extract levels. Our comprehensive audit programme ensures the integrity of our product by requiring factories to examine the bale and packaging materials after different periods of storage time.

QUALITY OF FACTORY

Our **HEVEA^{PRO}** factories are certified to ISO 9001 and subject to monthly internal and quarterly external quality assurance audits. Each has a laboratory testing facility with qualified laboratory staff. These are accredited according to the national schemes and they test finished products to ensure at minimum, conformity to International Technically Specified Rubber (TSR) specifications.

QUALITY OF MANAGEMENT

Our Quality Assurance (QA) department has dedicated managers at each **HEVEA^{PRO}** factory. They operate independently from the production team and drive our Total Quality Management (TQM) commitment. The individual teams work with our Group QA management on engaging with customers to better understand their requirements and to translate those requirements into our product and process specifications.





ENVIRONMENT, HEALTH & SAFETY

Our environment is precious, and so too are our people. We continually monitor key environmental aspects of our production, including waste water, air emissions, solid waste and noise, material and energy efficiency.

KEY PRINCIPLES	CRITERIA
EHS Monitoring & Control	<ul style="list-style-type: none">• Key EHS metrics regularly monitored and published annually• Zero accident target• Complete review of environmental aspects and impacts, and occupational health and safety risk assessments bi-annually• Quarterly EHS audits
EHS Management	<ul style="list-style-type: none">• ISO 14001 and OHSAS 18001 certification within 2016• Annual EHS training conducted at each HEVEA^{PRO} factory• Dedicated EHS officers

We are committed to operate our business in an environmentally friendly manner and to provide a safe and healthy workplace for all employees, contractors and visitors.

Top management endorses a robust EHS policy that is communicated to employees at every level. The objectives are to:

- Ensure compliance with relevant legal, industry standards and Halcyon Agri internal policies;
- Manage all significant EHS risks through continual improvement in working environment, effective operational procedures, safe systems and methods of work;
- Create a positive organisation culture in which employees value good EHS practices as a way of life.

Our EHS management system is compliant with ISO 14001 and OHSAS 18001/ ISO 45001 standards. Each **HEVEA^{PRO}** production facility will move from compliance with these international standards to certification within 2016.





SOCIAL RESPONSIBILITY

We respect human rights and are totally intolerant of any form of discrimination, use of child labour, forced labour and restrictions on freedom of association. We respect the communities in which we operate and regularly engage community stakeholders on enrichment programmes.

KEY PRINCIPLES	CRITERIA
CSR Policies	<ul style="list-style-type: none">• Structured stakeholder engagement process with formalised body comprising workers' representatives, management representatives and community leaders• Implementation of CSR checklists based upon ISO 26000
CSR Reporting	<ul style="list-style-type: none">• Publication of sustainability report in-line with the Global Reporting Initiative (GRI)

HUMAN RIGHTS AND ETHICS

Our labour practices are strictly governed by Halcyon Agri's group corporate policies. Discriminatory behavior and practices are prohibited and checks to achieve a fair work environment are supported by an open door policy. Formal contracting of all employees ensures issues such as appropriate wages and working hours are clearly stated and mutually agreed upon. We engage farmers to understand their challenges. In doing so, programmes to enhance productivity and minimise environment, health and safety risk are being developed.

CONTRIBUTION TO SOCIETY

HEVEA^{PRO} factories must foster healthy relationships and contribute positively to the surrounding community. Our employees volunteer to improve community spaces such as housing and places of worship. Open house events are held annually, which we use for food distribution and engagement with the communities. We are also establishing free clinics to improve community health.





SECURITY

We care about our security and the security of our customers. We have implemented security measures that extend beyond our premises, all the way to our customers' doorsteps.

KEY PRINCIPLES	CRITERIA
Security Controls	<ul style="list-style-type: none">• Comprehensive security measures implemented to ensure a controlled work environment and minimise risk to our people and property
Security Certification	<ul style="list-style-type: none">• All HEVEA^{PRO} factories are compliant to the United States Customs & Trade Partnership Against Terrorism (CT-PAT)

SECURING OUR FACILITIES

Our **HEVEA^{PRO}** facilities have appropriate perimeter barriers and are secured by trained security personnel. We employ the use of access control points and the positive identification, recording, and tracking of all employees, contractors, visitors and vendors. Vehicles are inspected with gate passes issued. Electronic security systems including closed circuit television (CCTV) are used both on the perimeter and throughout the processing line. Training sessions communicating security policies and standards to our workers are conducted annually, and our security management and their systems are audited by a third party.

U.S CUSTOMS: TRADE PARTNERSHIP AGAINST TERRORISM (C-TPAT)

In 2012, Hevea MK I & II became the first Indonesian natural rubber production facilities to be C-TPAT compliant. As of 2016, all **HEVEA^{PRO}** factories are certified compliant.

C-TPAT has signed several Mutual Recognition Arrangements with countries such as South Korea, Japan and Singapore. C-TPAT participants are approved by the customs of the partnering countries, and in return these ports provide incentives and benefits such as expedited processing.



OUR FACTORIES

FACTORY	LICENSED CAPACITY (mt)	CODE	NATURAL RUBBER PRODUCTS
PT Hevea MK I	55,000	SDR	SIR 10, SIR 10VK, SIR 20, SIR 20VK, Mixture Rubber
PT Hevea MK II	55,000	SEA	SIR 10, SIR 10VK, SIR 20, SIR 20VK, Mixture Rubber
PT Hok Tong I Palembang	65,000	SCX	SIR 10, SIR 20, SIR 20VK, Mixture Rubber
PT Hok Tong II Palembang	100,000	SGO	SIR 10, SIR 20
PT Remco Palembang	50,000	SDQ	SIR 10, SIR 20
PT Sunan Rubber Palembang	60,000	SCY	SIR 10, SIR 20, Mixture Rubber
PT Hevea GE	50,000	SGB	SIR 20
PT Remco Jambi	36,000	SBG	SIR 10, SIR 20, Mixture Rubber
PT Hok Tong Jambi	25,000	SCL	SIR 10, SIR 20
PT Hok Tong Pontianak	28,000	KAZ	SIR 10, SIR 20
PT Rubber Hock Lie Sunggal	19,000	SDH	SIR 10, SIR 20
PT Rubber Hock Lie Rantau Prapat	25,000	SCM	SIR 10, SIR 20
Hevea KB I	72,000	HL	SMR 5, SMR 10, SMR 10CV, SMR 20, SMR 20CV
Hevea KB II	108,000	HL	Mixture Rubber

LOCATIONS



FUTURE STORY

The **HEVEA^{PRO}** guidelines have been designed to set high standards in order to serve our customers and the communities and environment we operate within. Our goal is to review and raise the standards on an ongoing basis. We value your feedback and welcome any comments you may have on how we can improve. Contact us at **heveapro@halcyonagri.com**.





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